

**Annual 47 C.F.R. § 64.2009(e) CPNI Certification**  
**EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for 2018 covering the prior calendar year 2017

1. Date filed: 02/28/2018
2. Name of company(s) covered by this certification: Sharpen Technologies Inc.
3. Form 499 Filer ID: 829347
4. Name of signatory: Michelle Reed
5. Title of signatory: Director of Compliance & Workflow Analysis
6. Certification:

I, Michelle Reed, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, safeguards, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed Michelle Reed

**Attachments:** Accompanying Statement explaining CPNI procedures

Sharpen Technologies Inc.  
499 Filer ID: 829347  
Date Filed: February 28, 2018

**Accompanying Statement explaining Company CPNI Compliance  
Operating Procedures:**

Sharpen Technologies Inc. does not use or disclose CPNI for any sales or marketing related purposes or activities. Sharpen Technologies Inc. does not engage in the sale, use or otherwise disclose our customer base or any other customer information. Sharpen Technologies Inc. does not have any affiliates and does not market additional services to our customers.

Employees are trained in operating procedures requiring confirmation of the customer prior to accessing the customer's account. CPNI is protected from unauthorized use and disclosure. Disciplinary procedures are established should any unauthorized use of CPNI occur. CPNI is not faxed, and is only available to authenticated, authorized account administrators. Any changes to the address of record are confirmed.

Sharpen Technologies Inc. has had no actions against Data Brokers in 2017. Sharpen Technologies Inc. has had no reports of fraudulent attempts to gain access to CPNI for 2017. Sharpen Technologies Inc. received no customer CPNI complaints in 2017.

Signed Michelle Reed